

Register

Go to: <https://thehillsacademy.magicbooking.co.uk>

Registration from scratch

1. Click the button 'Create an account'
2. Fill out the form shown below, using a valid email address as you will be asked to validate it via a link sent to that same email address. Only one account per family should be created.

Create your account

In order to use the service, you need to register first.

Please fill in the form below and click save.

Details

Email *	<input type="text"/>
Confirm Email *	<input type="text"/>
Title *	--Select-- ▼
First Name *	<input type="text"/>
Last Name *	<input type="text"/>
Gender *	--Select-- ▼
Ethnicity *	--Select-- ▼
Address 1 *	<input type="text"/>
Address 2	<input type="text"/>
Town *	<input type="text"/>
County	<input type="text"/>
Postcode (E.g N1 5YP) *	<input type="text"/>
Primary Contact Number *	<input type="text"/>
Secondary Contact Number	<input type="text"/>
How did you hear about us?	--Select-- ▼

Security Details

Enter Password *

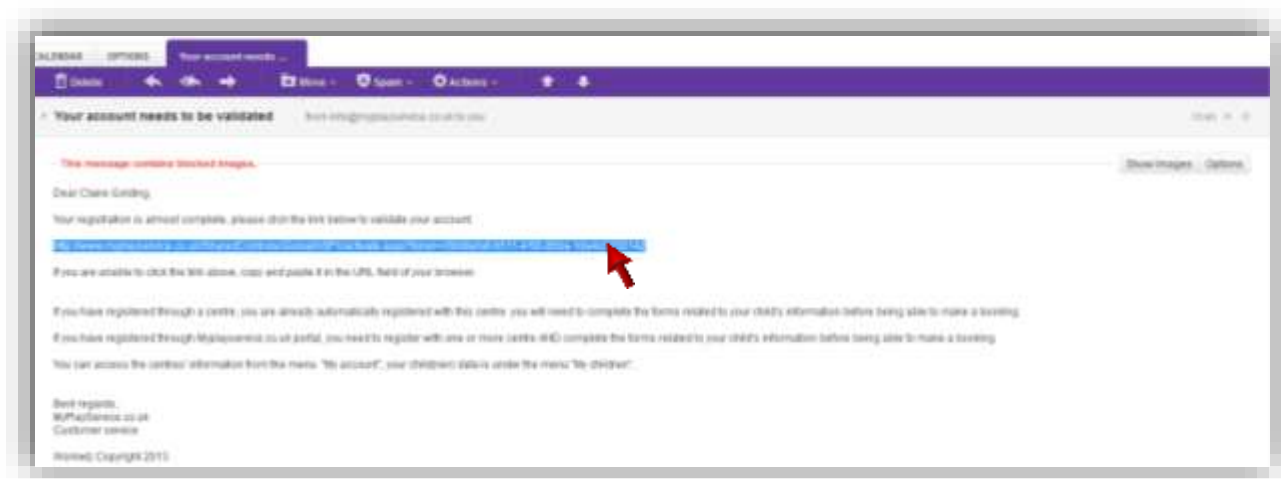
Password should be at least 6 characters long with one number, one lower and one upper case characters.

Repeat Password *

Save & Continue

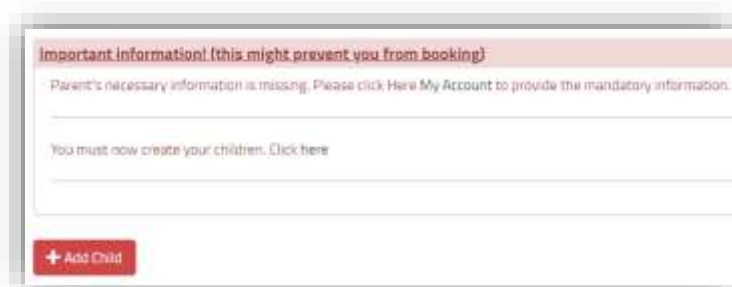
HOME	CONTACT US
<h3>Sign In</h3> Forgotten password?	
<input type="text" value="demo@myplayservice.co.uk"/>	
<input type="password" value="*****"/>	
<input type="checkbox"/> Remember me?	
<input type="button" value="Sign in"/>	
New to our service?	
<input type="button" value="Create an account"/>	

1. When you click the button 'Save & Continue', an email will automatically be sent to the email address you used. Check your mail box, including your junk folder and validate your account by clicking the link in the email. If the link is not 'active', i.e. it is not clickable, simply copy and paste it in your browser address bar.

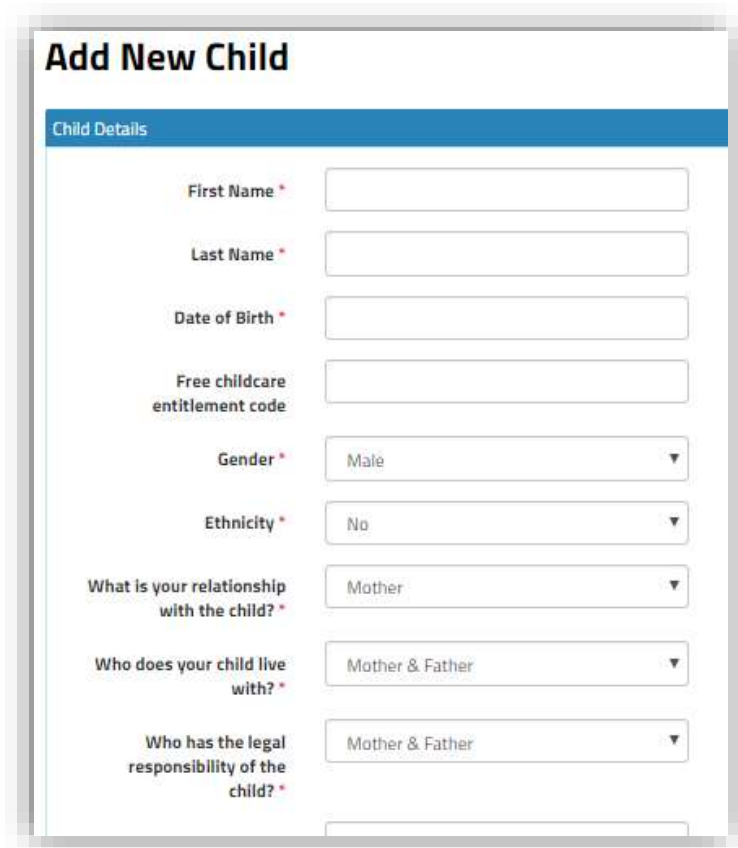


Then follow the steps below.

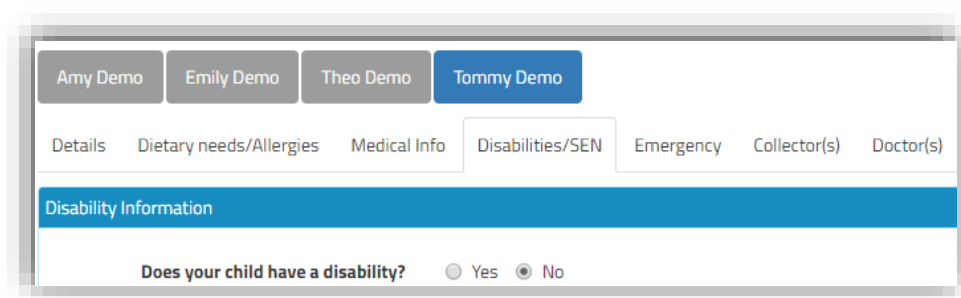
Register your child



You now need to add your child's details, navigate to the menu 'My Children', then click the button 'Add Child'. Complete the first form, then save.



Now, click each tab (Dietary needs/Allergies, Medical Info, Disabilities/SEN, Emergency contacts, Collectors and Doctors) and complete the forms (see below). Only Emergency, Collectors and Doctor are compulsory.

Dietary needs/Allergies

Select the relevant option in the Dietary Requirement drop down list and add additional information if needed. If your child has any allergies, click the button '+Add', pick the appropriate option in the Allergies drop down list, then add any relevant information in the fields provided.

Medical information

Under this menu you can add both medical conditions and medication.

Click button '+Add' in the relevant section to add medical condition and medication, you can add several if needed.

Make sure you complete all details, including, allergies and emergency treatment if needed, as it is important for your child's wellbeing and safety that staffs are aware of any health problems or medications your child might have or need.

Disability & Special Needs

Again, it is important for your child's wellbeing and safety that staffs are aware of any disabilities or Special Needs your child might have. Hiding such information may result in your child being turned down at the door if no resources are available to provide adequate care to him/her.

Emergency contacts and Collectors

When you register, your contact details are automatically added on both the Emergency and Collectors lists, however it is advisable to add another emergency contact in case you are not reachable in the event of an emergency. Some organisations impose more than one emergency contact; if it is the case you won't be able to make a booking until you have entered the requested number of contacts.

You cannot use the same phone number for two emergency contacts.

Doctor

This is the contact details of the Surgery your child is registered with.

Note: When you register a second child, additional contacts (collectors, Emergency contact and doctor) can be reused. Simply tick the relevant check boxes at the bottom of the child's details form, so you won't need to re-enter the same information again.



Reuse existing contacts?

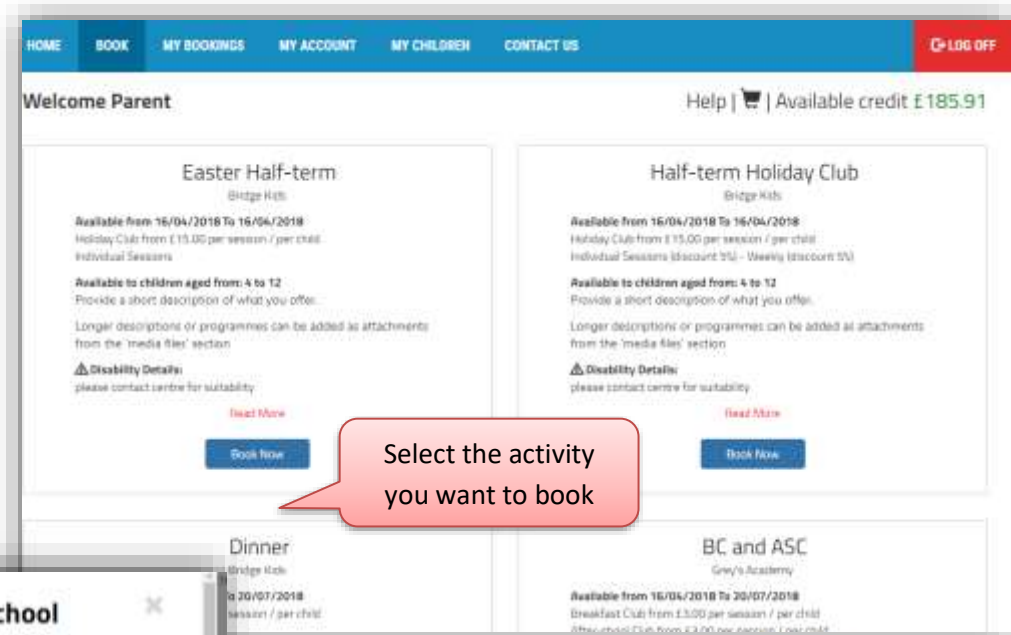
☐ Emergency

☐ Collector

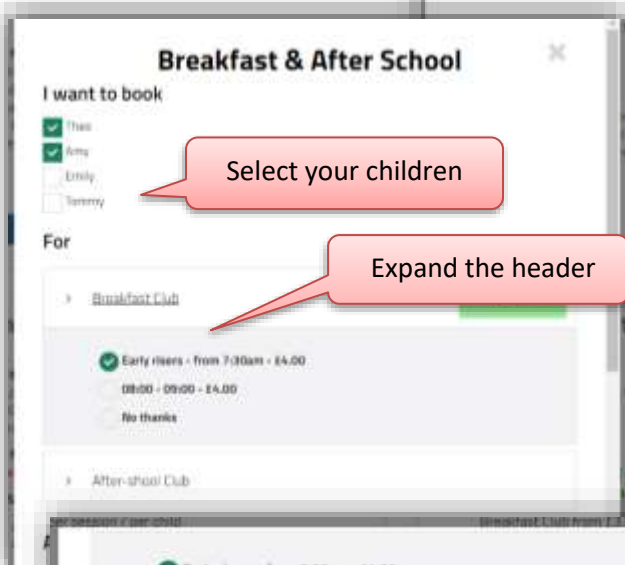
☐ Doctor

Book an activity

Once you have completed the above steps you can book activities online. The system automatically checks your child's age group and you will only be offered activities available for the child(ren) selected



Select the activity you want to book



Select your children

Expand the header

Available activities are listed on the page along with some information, pictures and documents to be downloaded (when available).

To book an activity, click 'Book Now', select the child(ren) you want to book.

Select the date range, or pick days (if available), select the days of the

period selected

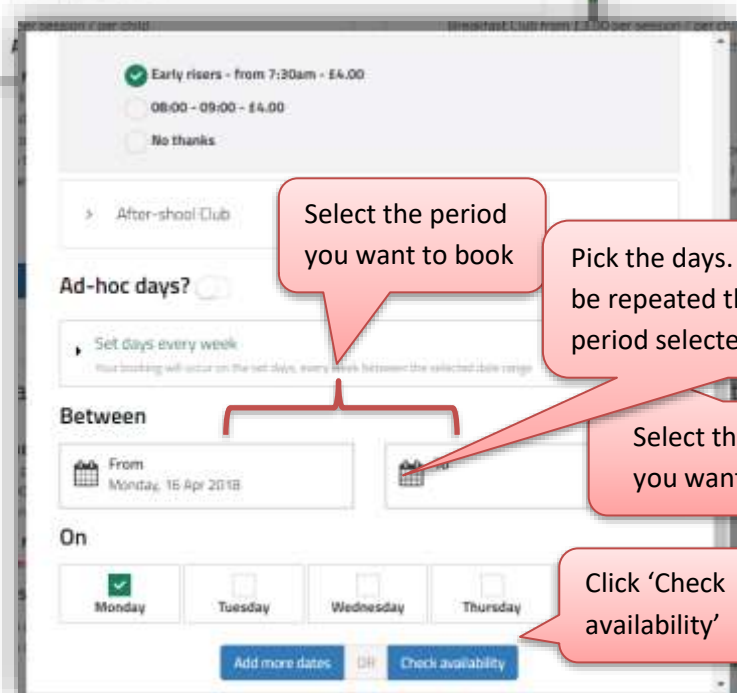
Pick the days. Selected days will be repeated throughout the period selected

Select the period you want to book

Select the session(s) you want to book

Click 'Check availability'

When booking a date range the days and sessions will be repeated throughout the period selected.

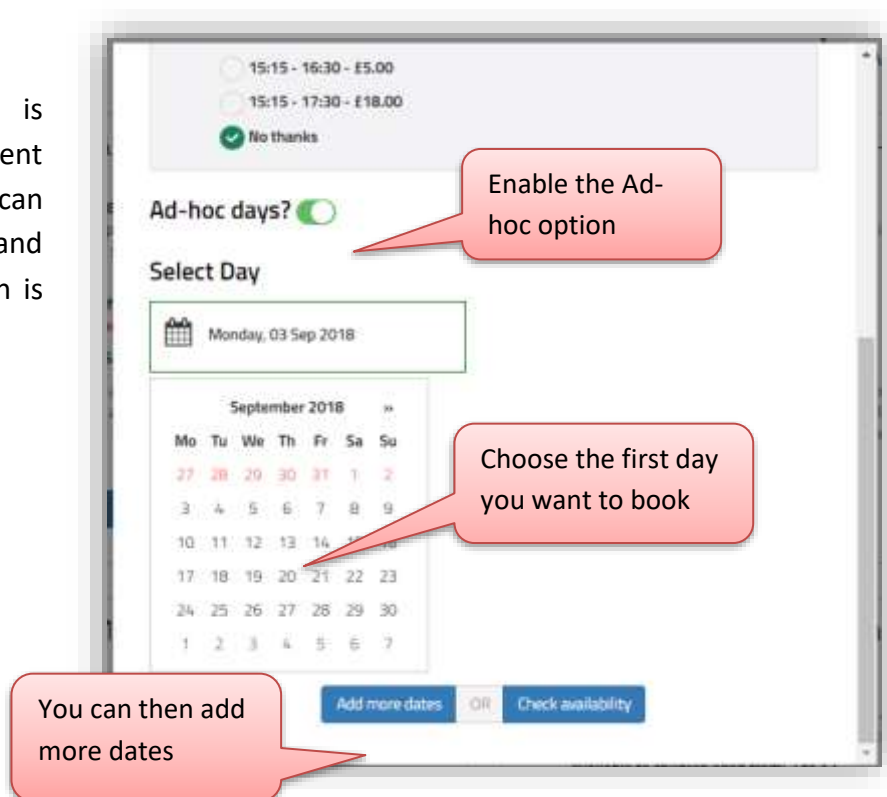


Then click check availability.

Note 1: Activities can be set up with different booking modes. These will impact the way you can book activities; activities can be booked.

On a [daily basis](#) (as described above), you select the start and end date of the period, the week days and sessions are repeated throughout the period chosen. It is possible to remove some random dates the 'availability page', for example, if the grand-parents are going to be around on a particular week you can remove the days for that period.

On [ad-hoc basis](#), this is suitable if you book different weekdays every week. You can pick different week days and sessions i.e.: your selection is different each week:



15:15 - 16:30 - £5.00
15:15 - 17:30 - £18.00
☒ No thanks

Ad-hoc days? ☒

Select Day

Monday, 03 Sep 2018

September 2018

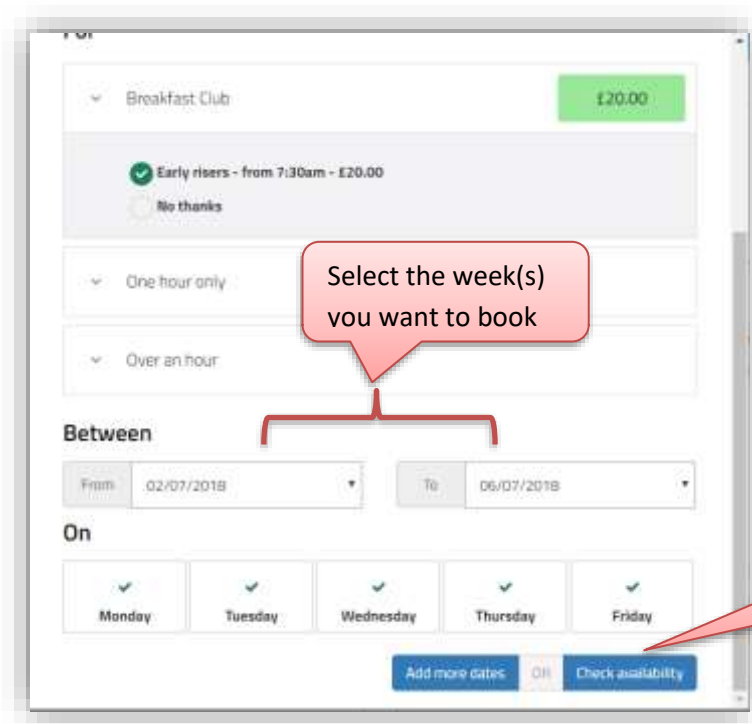
Mo	Tu	We	Th	Fr	Sa	Su
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

Add more dates OR Check availability

Enable the Ad-hoc option

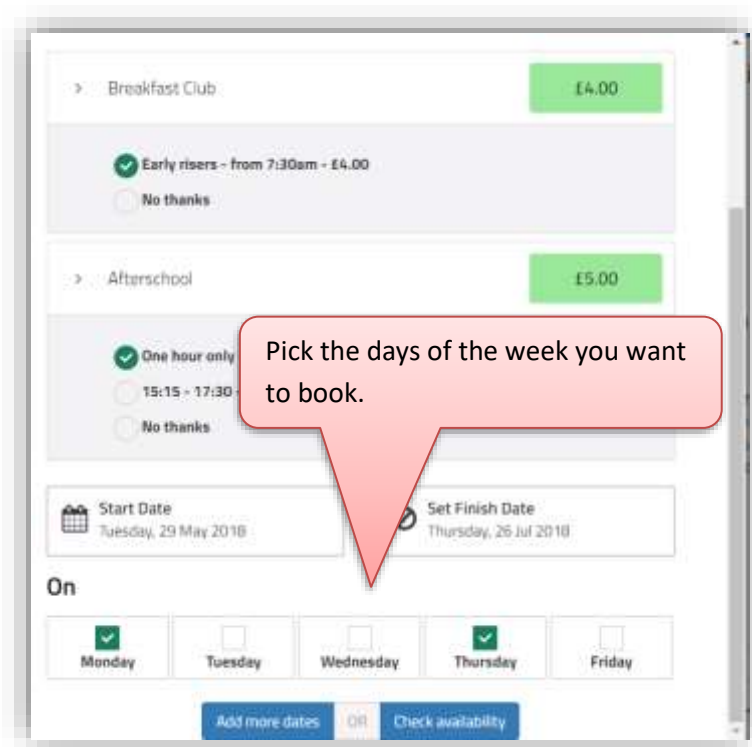
Choose the first day you want to book

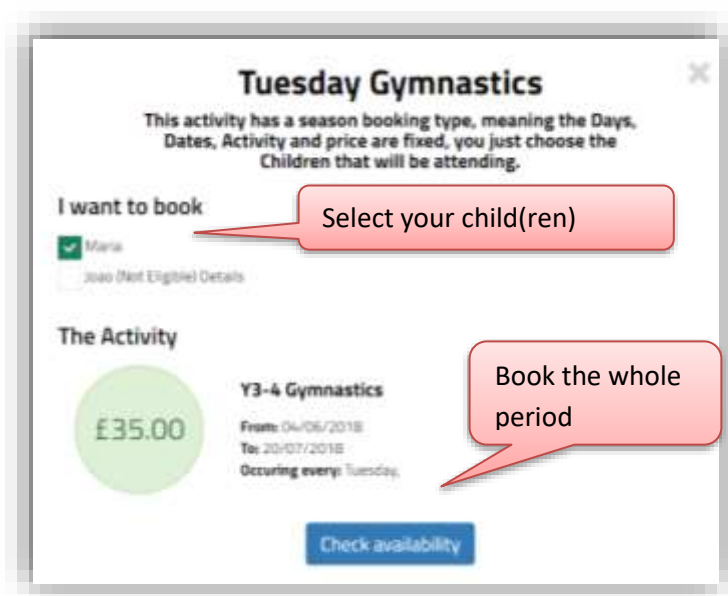
You can then add more dates



On a weekly basis, you must book one or more full weeks, you can only select the beginning and the end of the week from the drop down list.

On a repeating pattern basis, -same as daily booking, but you cannot choose the start or end-date of the period. The same days and sessions are repeated throughout the whole period the activity runs for.





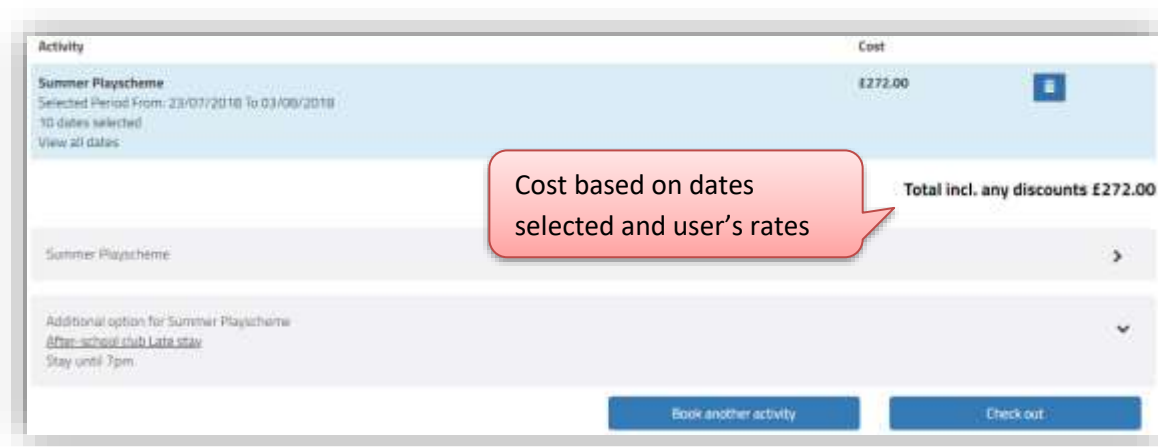
For whole period bookings, you cannot choose the days, all available days in the period will be booked.

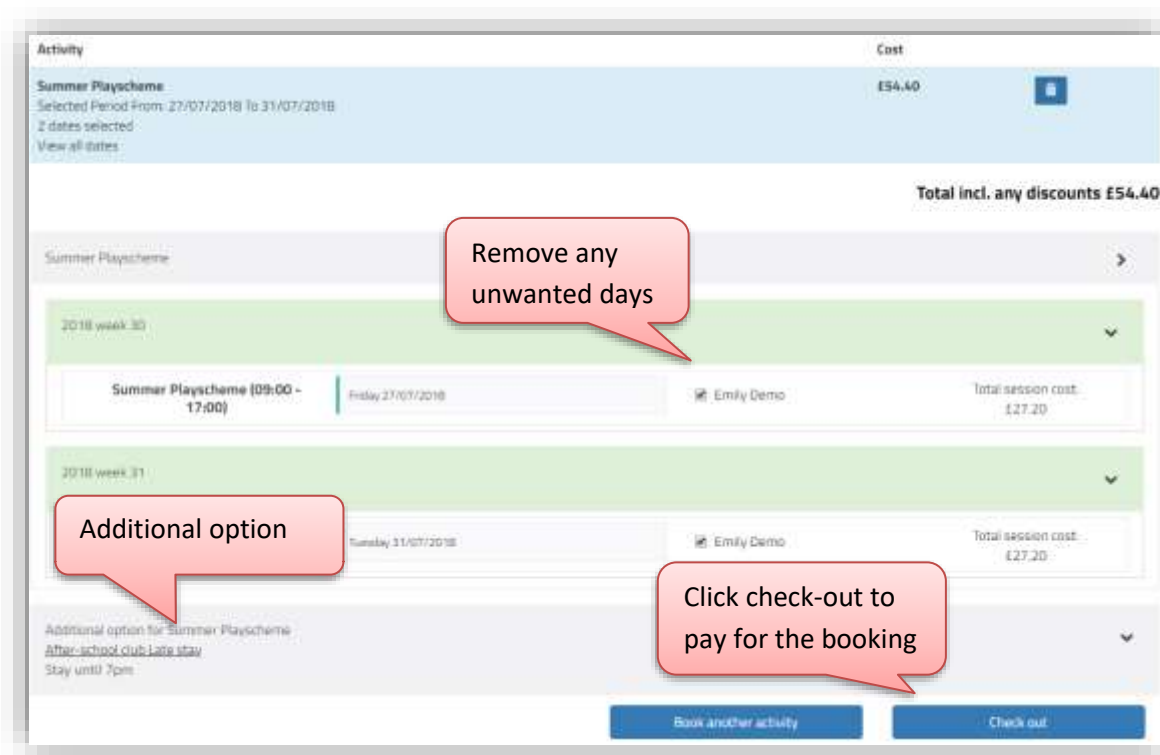
Note 2: When the activity is bookable on a daily basis, you can amend the

days selected on the following screen (availability page), e.g.: if you are booking your child for the after-school club every day of the week for 3 months but you need to remove a few days in the period, you will be able to remove these individually.

After clicking “Check Availability” the system returns the list of dates available. Dates can be removed individually if you don’t need them*. In case of weekly bookings, a whole week can be removed. The cost of the booking is automatically updated.

* Only available with the daily booking mode

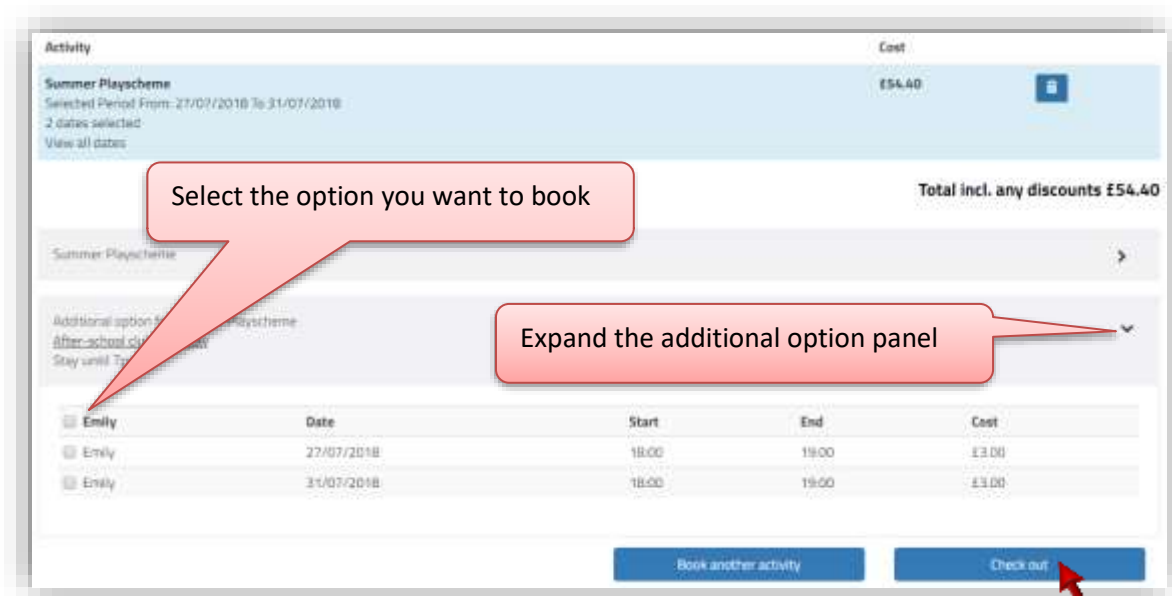




Add another activity or book options

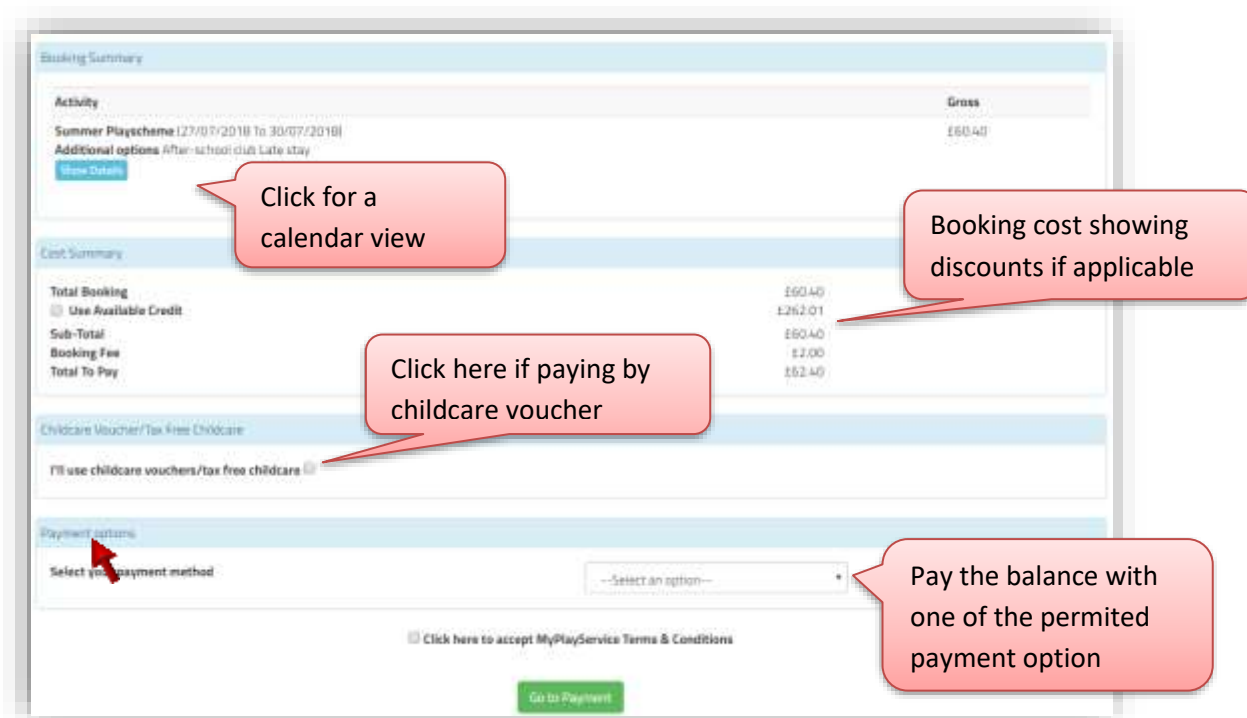
You can book another activity for the same or another child, to do so, click “Book another activity” and repeat the process described on Step 5.

Additional options can sometimes be available and will then be displayed below the list of dates booked. Options are often a day out, an extra time or a walk-over. Click the “Additional option” panel. The list of options is then displayed, simply select your options, your selection will be added to your booking.



Complete your booking

Once you are happy with your selection, click “Check out”. You will be redirected to the booking summary page where you will be able to choose your payment option (based on what’s allowed by the centre). You can partially or fully pay by childcare vouchers, if these are permitted. In most cases you will have to make a payment online (either in full or partial followed by instalments).



After selecting the preferred payment method and verifying the total cost, you can complete the purchase by clicking “go to payment”. If have select to pay by instalments (CCV, standing order or card), a payment plan will be automatically created for you and you’ll be redirected to the recap booking page.

Recap Bookings

Card Instalment

You have chosen to pay by instalments, the full payment must be received before the end of the activity/holiday booked.

Please choose your debit date from the drop down list below, the system will automatically calculate the number of payments and the amount for each of them.

Total Gross: £62.40

A first payment by card of £26.20 will be taken now the balance will be taken in instalments as per the schedule below

Total Booking	£62.40
Childcare Payment	£10.00
Card Payment	£52.40

Childcare Voucher/Tax Free Childcare

☒ I'll use childcare vouchers/tax free childcare

Provider

Edenred

Amount

10

Remove

monthly

Maximum payment by childcare voucher/tax free childcare per month is £485

Your payment plan is based on the activities booked and their duration. If you are using monthly childcare voucher/tax free childcare payments and they do not cover the total amount due you can select an additional payment method below

Monthly card instalments can vary when you book

Please, use the booking reference when sending your voucher

Choose your payments dates

Select Payment Day

9

	Amount	CCV/TFC
01/06/2018	£26.20	£0.00
09/07/2018	£26.20	£10.00

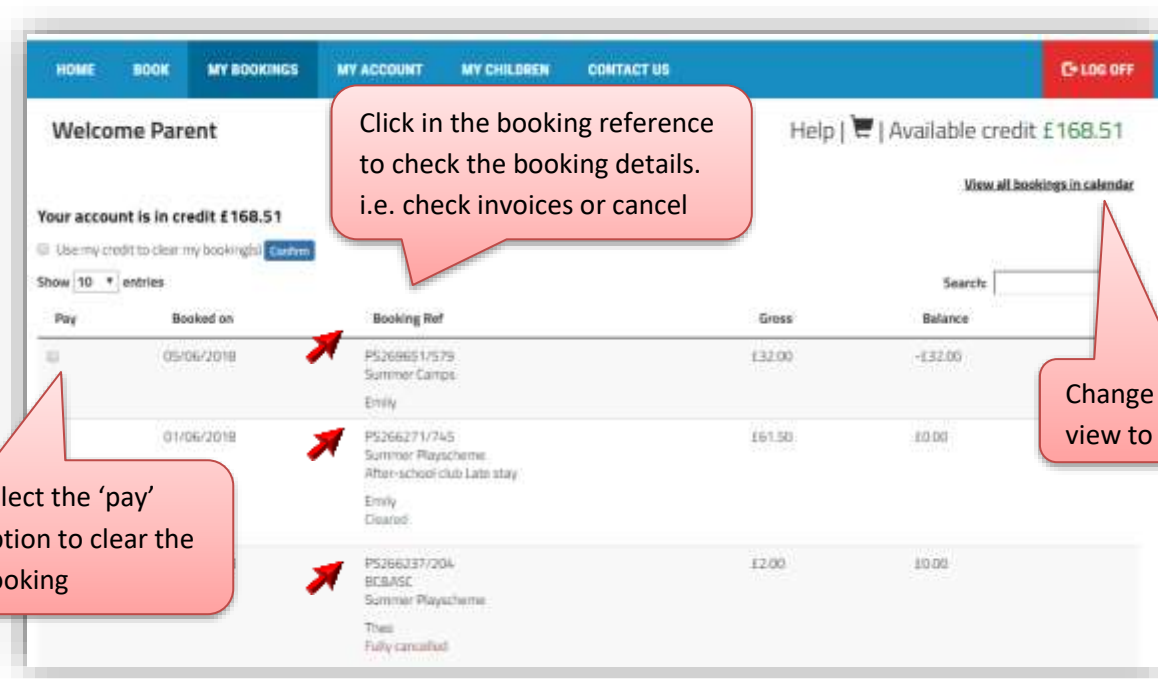
[Click here to accept MyPlayService Terms & Conditions](#)

Go to Payment

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Accessing to booking details

All bookings made are available from the top bar menu. You can access the listing of bookings made by clicking on 'My Bookings'. Check the payments made, the upcoming payments if there's an instalment plan created or cancel some sessions if the club allows to do so.

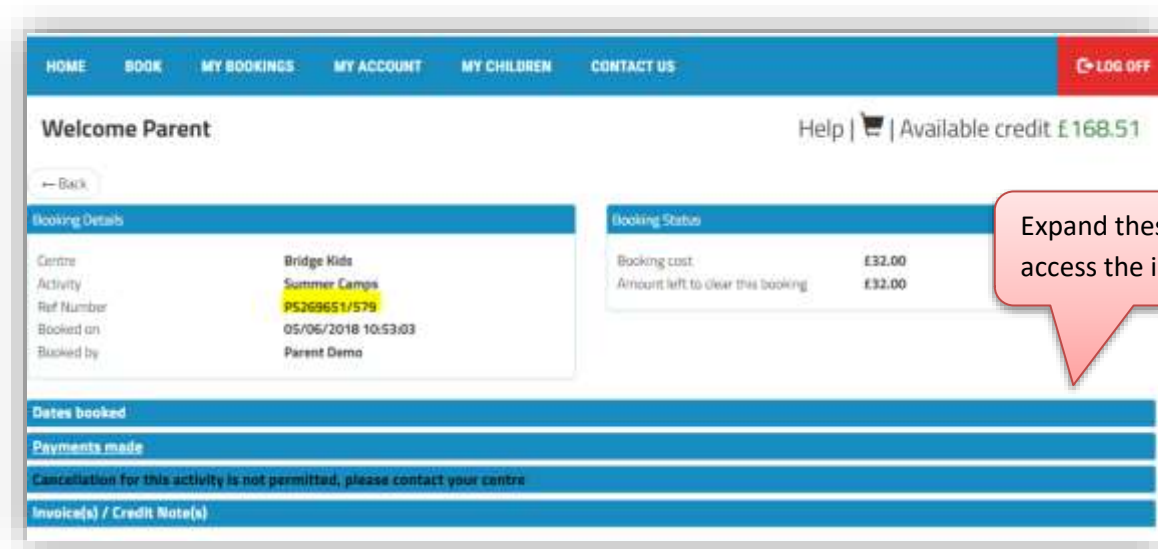


The screenshot shows the 'My Bookings' page with a table of bookings. Callouts provide instructions on how to interact with the table:

- Click in the booking reference to check the booking details. i.e. check invoices or cancel**: Points to the 'Booking Ref' column.
- Select the 'pay' option to clear the booking**: Points to the 'Pay' column.
- Change the booking view to calendar mode**: Points to the 'View all bookings in calendar' link.

Pay	Booked on	Booking Ref	Gross	Balance
<input type="checkbox"/>	05/06/2018	PS269651/579 Summer Camps Emily	£32.00	-£32.00
<input type="checkbox"/>	01/06/2018	PS266271/745 Summer Playscheme After-school club Late stay Emily Cleared	£61.50	£0.00
<input type="checkbox"/>		PS266237/204 BCB/SC Summer Playscheme Ther Fully cancelled	£2.00	£0.00

After selecting the booking reference, payments made, dates booked, and invoices will be accessible. You can login to your account and check this information at any time you need to.



The screenshot shows the 'Booking Details' page with several expandable panels. A callout indicates that these panels can be expanded to access more information:

- Expand these panels to access the information**: Points to the 'Booking Details', 'Booking Status', 'Dates booked', 'Payments made', 'Cancellation for this activity is not permitted, please contact your centre', and 'Invoice(s) / Credit Note(s)' panels.

Booking Details	
Centre	Bridge Kids
Activity	Summer Camps
Ref Number	PS269651/579
Booked on	05/06/2018 10:53:03
Booked by	Parent Demo

Booking Status	
Booking cost	£32.00
Amount left to clear this booking	£32.00

Dates booked

Payments made

Cancellation for this activity is not permitted, please contact your centre

Invoice(s) / Credit Note(s)

Tip

Telephone shortcut

For a quick and easy access to your organisation' booking page, we suggest that you create a shortcut on your phone, so that you can access the correct URL easily:

On Android

Go to <http://thehillsacademy.magicbooking.co.uk>, then, click the 3 little dots on the top right-hand side, and select 'Add to Home Screen'

On iPhone

Go to <http://thehillsacademy.magicbooking.co.uk>, then, click the square icon with an arrow going up at the bottom of the screen, then scroll across to 'Add to Home Screen', and click 'Done'.

On a computer or laptop, use the 'Bookmark' option.